Starting July 1, 2010, will provide the pharmacy benefits for your health plan through the State of Tennessee. You will have a separate pharmacy ID card in addition to your health insurance card as a result of this change.

Within the next couple of weeks you will receive a Welcome Packet from CVS Caremark which will include:

- Your ID card (Please note: ID cards for dependents will be mailed at the same time, but in a separate envelope, and may arrive on a different day)
- The Preferred Drug List, which shows the generic and preferred brand-name medicines covered by the plan
- A list of network pharmacies

Remember to take your new CVS Caremark ID card with you to the pharmacy when dropping off or picking up prescriptions after June 30th, your pharmacy will need this information for correct billing. Your BCBS PPO/CIGNA POS/CIGNA HMO ID card will be denied at the pharmacy beginning July 1, 2010 (continue to use your current health insurance ID card at all other medical provider visits).

CVS Caremark has a new, dedicated web site for State of TN insurance participants. Visit www.caremark.com/StateofTN to find information on locating participating network pharmacies, the list of covered drugs, plan-specific information (PPO, POS, HMO), FAQ’s, and many other helpful tools and resources. CVS Caremark can also be reached toll-free at 1-877-522-TNRX (8679).

Your U of M Employee Benefits Office continues to work with CVS Caremark and the State to make this transition as smooth as possible. If you have questions or concerns, we invite you to visit our Pharmacy Benefit Manager information web page or email us at benefits@memphis.edu.

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